

# H-IP20V TOPCO2JET ${\rm II}$

**USER MANUAL** 

# 1 BEFORE YOU BEGIN

#### 1.1 What Is Included



Optional (extra fee): bracket base to meet the needs of different scenarios

#### 1.2 Unpacking Instructions

Meaning

Carefully unpack the product immediately and check the container to make sure all the parts are in the package and are in good condition.

If the box or the contents (the product and included accessories) appear damaged from shipping, or show signs of mishandling, notify the carrier or dealer/seller immediately. In addition, keep the box and contents for inspection.

# 1.3 Symbols

Symbol

•	
^	Caution
<u>(1)</u>	Critical installation, configuration, or operation information. Not following these instructions may make the product not work, cause damage to the product, or cause harm to the operator.
	Important
$lue{\mathbb{U}}$	Important installation or configuration information. Failure to comply with this information may keep the product from working correctly.
$\overline{\mathbb{O}}$	Information
~	Useful information.

#### 1.4 Disclaimer

The information and specifications contained in this User Manual are subject to change without notice. DJPOWER assumes no responsibility or liability for any errors or omissions and reserves the right to revise or to create this manual at any time.

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# 1.5 Safety Notes

Please read the following Safety Notes carefully before working with the product. The notes include important safety information about installation, usage, and maintenance.

#### 1.5.1 Personal Safety

- Always connect the product to a grounded circuit to avoid the risk of electrocution.
- During heating up and operation, the housing will be scalding hot. Do not touch.
- The product is very hot during operation and it remains hot for a long time after operation has stopped. Do not touch the product's nozzle. Keep a distance of 100cm between nozzle and person.
- Make sure that children, unauthorized people and animals do not obtain access to the machine.
- Avoid direct eye exposure to the light source while the product is on.

#### 1.5.2 Mounting and Rigging

- IP53 rainproof when placed upright only; not rainproof when placed sideways or upside down. Do
  not immerse the machine in water.
- CAUTION: When transferring product from extreme temperature environments, (e.g. cold truck to warm humid ballroom) condensation may form on the internal electronics of the product. To avoid causing a failure, allow product to fully acclimate to the surrounding environment before connecting it to power.
- Do not mount the product on a flammable surface (linoleum, carpet, wood, paper, carton, plastic, etc.).
- Do not use in a confined space. Always install the product in a location with adequate ventilation, at least 20 in (50 cm) from adjacent surfaces.
- When hanging this product, always secure to a fastening device using a safety cable. And turn the
  oil bottle mouth upwards.
- Be sure that no ventilation slots on the product's housing are blocked or clogged by dust. If necessary, remove the dust.

#### 1.5.3 Power and Wiring

- Always make sure that the voltage of the outlet to which you are connecting the product is within the range stated on the decal or rear panel of the product.
- Make sure the power cord is not crimped or damaged.
- Never connect this product to a dimmer pack or rheostat.
- Never disconnect the product from power cord by pulling or tugging on the cord.
- To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely
  disconnect the product from power via breaker or by unplugging it.

#### 1.5.4 Operation

- Do not operate this product if you see damage to the housing or cables. Have the damaged parts replaced by an authorized technician at once.
- Do not use the product as a space heater.
- The maximum ambient temperature (Ta) is 104 °F (40 °C). Do not operate the product at higher temperatures.
- Do not cover the ventilation slots when operating to avoid internal overheating.

- Do not cover or plug the output nozzle during operation.
- Wipe up spitted fluid immediately. Moisture also fluid can destroy the electric.
- You may hear a loud popping sound during operation. This is normal.
- Never carry the product by the power cord or any moving part. Always use the handles of the machine...
- Drain the tank before transporting the product.
- Always disconnect the product from the power source before cleaning.
- In the event of a serious operating problem, stop using the product immediately.
- This product contains no user-serviceable parts. Any reference to servicing in this User Manual will only apply to properly trained, certified technicians. Do not open the housing or attempt any repairs which can lead to damage or malfunction.
- Use only DJPOWER Consumable, fog fluid PRO-20V is recommended.

Keep this User Manual for future use. If you sell the product, be sure that the purchaser receives this document.

#### INTRODUCTION 2

#### 2.1 Description

H-IP20V is a new dual-nozzle super jet fog machine launched by DJPOWER. It can achieve rapid air column effects without the need of CO2 cylinders. IP53 rainproof when placed upright only; not rainproof when placed sideways or upside down. High-speed airflow assist technology enhances fog spray speed. The dual-nozzle design can spray up to 15-meterhigh air column with majestic effects! it has 37pcs of 8W LEDs, producing strong and colorful air columns. The machine has independent R&D high-speed airflow assist patent (No: ZL202023001465.9), Super-jet patent (No: ZL201520934500.2), Immediate-stop patent (No:ZL201320700998.7). It's suitable for large-scale performances, bars, cultural tourism projects etc.

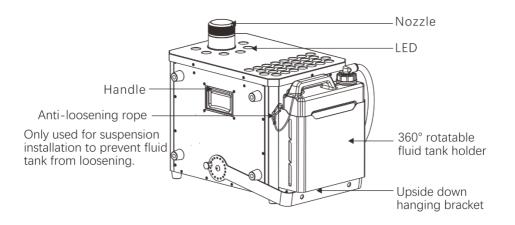
#### 2.2 Features

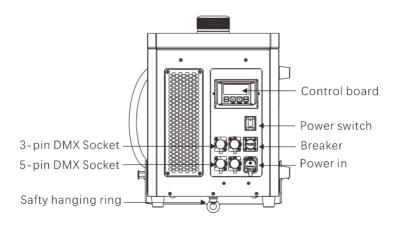
- IP53 rainproof when placed upright only; not rainproof when placed sideways or upside down.
- High-speed airflow assist technology, rapid eruptions and quick dissipation; Dual-Nozzle design, majestic fog columns;
- Super jet and immediate stop functions and fog reaction freely;
- 37pcs of 8W LEDs, stronger air columns;
- Supports side-way, upside down installation and multi-angle spraying;

Please use DJPOWER professional High Density Nano Fog Fluid PRO-20V. It has high density which produces pure, white and dense fog. The nano fog particles can dissipate faster. The effect is more outstanding when used with H-IP20V.

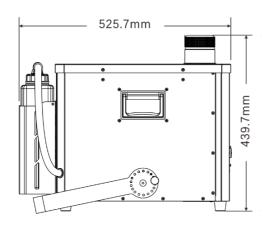
Note: The actual effect may be affected by the user environment.

#### Product Overview 2.3





# 2.4 Product Dimensions





# 3 TECHNICAL SPECIFICATIONS

	Input Voltage & Rate	AC 100-120V, 50/60Hz	AC 220-240V, 50/60Hz	
AC Power	Current Limiter Type	18A/250V	16A/250V	
	Total Power Consumption	1,800 W 3,100 W		
Heating	Heat Up Time	Appr. 10 min	Appr. 6 min	
Light Source	LED color	RGB、	Amber	
Light Source	LED Power of LED	8 W ×	37 pcs	
Rainproof	IP Grade	IP53 (when plac	ed upright only)	
Tank	Fluid tank	5	L	
	Output adjustable	;	×	
	Max Output Volume	Appr. 117,0	000 cuft/min	
	Max Output Height	Appr.	. 15 m	
Output	Fluid Consumption (100% Output)	Appr. 1	.8 min/L	
·	Maximum Continuous Duration (100% Output)	Appr. 10 S		
	Continuous Output	×		
	Output Duration with Fluid Tank Full	Appr. 9 min		
	Horizontal (Place it on the ground without covering the heat dissipation holes.)	√		
Placement	Inclined	√		
& Mounting	side lay	√		
	Hang Upside Down	<b>√</b>		
	Rigging & Trussing	<b>√</b>		
	On-device Manual Control	LCD con	trol board	
	Wireless Control	:	×	
Control	Wired Control	×		
	Control Protocol	DMX512		
	DMX Channel Range	15 c	or 16	
Consumable	Consumable	PRO-20V		
	N.W.	33.5 kg		
Weight &	G.W.	37.9 kg		
Dimensions	Machine Dimensions	525.7 × 328.2 × 439.7mm		
	Packing Dimensions	660 × 446	× 513 mm	

# 4 SFTUP

#### 4.1 AC Power

The machine has a fixed voltage power supply and can work with an input voltage of AC 100V-120V, 50/60Hz or AC 220V-240V, 50/60Hz, depending on the specific model.

To determine the product's power requirements (circuit breaker, power outlet, and wiring), use the current value listed on the label affixed to the product's back panel, or refer to the product's specifications chart. The listed current rating indicates the product's average current draw under normal conditions.



Always connect the product to a protected circuit (circuit breaker or fuse). Make sure the product has an appropriate electrical ground to avoid the risk of electrocution or fire.



Never connect the product to a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel serves only as a 0 to 100% switch.

# 4.2 AC Plug

The H-IP20V comes with a power input cord terminated with a Lockable Powercon connector on one end and an EU plug on the other end. If the power input cord that came with your product has no plug, or if you need the change the plug, use the table below to wire the new plug:

Connection	Wire (CN)	Wire (EU)	Wire (US)	
AC Live	Brown	Brown	Black	
AC Neutral	Blue	Blue	White	
AC Ground	Yellow-green	Yellow-green	Green	

### 4.3 DMX Linking

You can link the H-IP20V to a DMX controller using a 3-pin or 5-pin DMX connection. If using other DMX-compatible products with this product, you can control each individually with a single DMX controller. Instructions for connecting and configuring this product for DMX operation are in the User Manual.

# 4.4 Mounting

Before mounting the product, read and follow the safety recommendations indicated in the Safety Notes.

#### 4.4.1 Orientation

Please install the machine in a safe location and ensure adequate space for ventilation, configuration and maintenance. When hanging upside down, please use the light hook to fix the H-IP20V; when laying it flat, you can use the rubber feet to place it on a flat surface. Optional (extra fee) bracket base is available to meet the needs of different scenarios.

#### 4.4.2 Rigging

DJPOWER recommends using the following general guidelines when mounting this product

 Before deciding on a location for the product, make sure there is easy access to the product for maintenance and programming purposes.

- Make sure that the structure or surface onto which you are mounting the product can support the product's weight (see the Technical Specifications).
- When mounting the product on the floor, make sure that the product and cables are away from people and vehicles.
- When mounting the product overhead, always use a safety cable. Mount the product securely to a rigging point, whether an elevated platform or a truss.

# 5 OPERATION

### 5.1 Preparing for Operation

To prepare the H-IP20V for operation, perform the following steps:

- After checking that all the parts are intact and complete, position the machine on flat.
- Refill the PRO-20V fluid for machine, damage caused by the use of other fluid is not covered by the warranty.
- Make sure the plastic hose entering the H-IP20V from the fluid tank cap is not bent or kinked.
- Connect the machine to the appropriate power socket.
- Turn on the machine, and "Heating Up" shows on the display during the heating-up process. After approx. 6 minutes, the display changes to "Ready to Fog" when the machine is ready to output.

#### 5.2 On-device Control Panel

To access the control panel functions, use the four buttons located underneath the LCD display.



Button	Function		
<menu></menu>	Switch menu pages to select a function		
< 🛦 >	Increases the numeric value of current function		
< <b>A</b> >	Triggers Timer output mode		
<▼>	Decreases the numeric value of current function		
	Triggers Manual output mode.		
<fntfr></fntfr>	Save settings		
~EIVIEK/	STOP turns the fog output off		

# 5.3 On-device Control Mode & Operation

### 5.3.1 Programming

- Refer to the Menu Map to understand the menu options. The menu map shows the main level and a variable number of programming levels for each option.
- To go to the desired main level, press <MENU> repeatedly until the option shows on the display. This will take you to the first programming level for that option.
- To select an option or value within the current programming level, press <TIMER> or <VOLUME>
  until the option shows on the display. If there is another programming level, you will see that first
  option, or you will see the selected value.
- Press <MENU> repeatedly to switch menu pages.
- Press <STOP> to go back to Standby Page.

### 5.3.2 Menu Map

Display		Description	Parameter Range
Welcome Pages	DJPOWER Version	Software version	
	Initializing··· H-IP20V	Initializing	
Preparing Pages	Heating » » » » » »	The machine is heating up	
Standby Page	Ready to fog H-IP20V	Finished heating up, ready to work.	
Setting pages	Timer Interval 600 S	Press "▲" or "▼" to set interval output of TIMER mode	1-600S
	Timer Duration 10 S	Press "▲" or "▼" to duration output output of TIMER mode	1-10S
	Manual Output Color 0	Press "▲" or "▼" to set the color of the LED light. "0" turns off the light by default, and 1-17 are 17 different light settings.	0-17
	Fan Idling Mode ON	Press " $\blacktriangle$ " or " $\blacktriangledown$ " to set whether the fan standby is on or off	ON/OFF
	DMX Address	Press "▲" or "▼" to select DMX starting address	1-512
	DMX Address 15 Channel	Press "▲" or "▼" to select 15-channel or 16-channel mode in DMX mode. There is an additional safety channel in 16-channel mode.	15/16

	Auto Run Last Settings ON	After the machine is powered off and restarted, it will remember the last running status of the machine.  ON/OFF  Press "▲" or "▼" button to turn on or off the function.		
	Auto black out Screen ON	Auto black out screen switch  After turning on the auto black out function, the machine will auto black out the screen after 10 seconds without any button operation. Press any button to wake it up. At the same time, DMX control is not affected by screen off.		
	Language English	Press "▲" or "▼"to select the language and save by ENTER English/Chinese		
Working pages	Fogging H-IP20V	After the machine is heated and the DMX signal is not connected, press " • " or "ENTER" on the panel to start or stop the machine.		
	Timer Interval 5S H-IP20V	After the machine is heated, the "Preparation" interface is displayed, and when the DMX signal is not connected, by pressing the panel "A" to multiplex "TIMER", the machine can start scheduled work, and the interface displays the output interval and duration. Press "ENTER" to stop the machine's scheduled work.		
Warning	Heating Error 1	Heating time timeout The machine starts heating from normal temperature. When the heating time exceeds 10 minutes and the machine's heating aluminum temperature value does not reach the preset value, the machine stops working and reports an error, and the display shows "heating failure". After shutting down the machine, troubleshooting and then restarting it will return to normal.		
pages	Heating Error 2	High temperature detection  When the machine detects that the temperature of the heating aluminum is greater than 400 °C or the heating aluminum thermocouple is open, the machine stops working and reports an error, and the display shows "temperature too high". After shutting down the machine, troubleshooting and then restarting it will return to normal.		

# 5.4 DMX Mode & Operation DMX

The Machine H-IP20V works with a DMX controller.

- Connect the product to a suitable power outlet. Turn the product on.
- Connect a DMX cable from the DMX output of the DMX controller to the DMX input socket on the product.

#### 5.4.1 Starting Address

When selecting a starting DMX address, always consider the number of DMX channels. If you choose a starting address that is too high, you could restrict the access to some of the product's channels.



The starting address of the H-IP20V can be set within the DMX range of 001–512. It uses 15 or 16 DMX channels, so to ensure full control of all channels, the maximum recommended starting address is 497.



Connect a DMX cable from the DMX output of the DMX controller to the DMX input socket on the product, or press repeatedly "MENU" button until the LCD shows "DMX Address". Press "▲" or "▼" to set desired DMX starting address.

#### 5.4.2 DMX Mode Menu Map

When the machine connects to DMX, the display will always show DMX starting address, and you can set or change it at any time.



#### 5.4.3 DMX Channel Assignments and Values DMX

#### 16 Channels:

Channel	Function	Value	Description	
1	Fog	0- 9	Off	
		10 - 255	On	
	Fan Idle Speed	0-128	Off	
2		129-255	On	
2	LED Dod	0 - 9	Off	
3	LED Red	10 - 255	Dim to bright	
4	LED Croop	0 - 9	Off	
4	LED Green	10 - 255	Dim to bright	
_	LED Blue	0 - 9	Off	
5		10 - 255	Dim to bright	
	Outer LED Amber	0 - 9	Off	
6		10 - 255	Dim to bright	
7	Inner LED Red	0 - 9	Off	
,		10 - 255	Dim to bright	
8	Inner LED Green	0 - 9	Off	
0		10 - 255	Dim to bright	
0	Inner LED Blue	0 - 9	Off	
9		10 - 255	Dim to bright	
10	Inner LED Amber	0 - 9	Off	
10		10 - 255	Dim to bright	
11	LED mix color	0 - 9	Off	

		10 - 255	LED mix color
12	LED mix color	0 - 9	Off
12	LED IIIIX COIOI	10 - 255	LED mix color
40	LED Auto color	0 - 9	Off
13	LED Auto color	10 - 255	LED slow to fast
14	Strobe	0 - 9	Off
	Strone	10 - 255	LED slow to fast
15	Dimmer	0-9	Off
	Diminel	10-255	Dim to bright
		0-49	DMX Invalid operation
			DMX valid operation
16	C-f-+	050 200	(After the safety channel is activated, the
	Safety channel	050 - 200	functions of channels 1-15 can be controlled
			normally.)
		201 - 255	DMX Invalid operation

Note: The 16-channel mode has one more Safty channel than the 15-channel mode. When using DMX to control the LED, in order to extend the LED life, the LED lighting time will automatically go out after 25 seconds. If you need to light it up again, please change channel 15, set it back to 0 and then raise it to 255.

#### 6 TECHNICAL INFORMATION

# 6.1 Expected LED Lifespan

LEDs gradually decline in brightness over time, primarily due to heat. Packaged in clusters, LEDs exhibit higher operating temperatures than in ideal, single-LED conditions. For this reason, using clustered LEDs at their fullest intensity significantly reduces the LEDs' lifespan. Under normal conditions, this lifespan can be 40,000 to 50,000 hours. If extending this lifespan is vital, lower the operating temperature by improving the ventilation around the product and reducing the ambient temperature to an optimal operating range. In addition, limiting the overall projection intensity may also help to extend the LEDs' lifespan.

#### 6.2 Maintenance

Drain residual fluid before transport. Steps: Turn off and restart the power, wait for 5 seconds. Repeat this step for 2~3 times.

Do not allow the H-IP20V to become clogged. Dust build-up reduces light output performance and can cause overheating. This can lead to reduced light source life and increased mechanical wear. After every 40 hours of continuous operation, use a detergent composed of 35% vinegar and 65% distilled water through the system and spray 10-15 times after heat to prevent the accumulation of particulate matter in the heating element. The recommended cleaning procedure is as follows:

- 1) Unplug the product from power.
- 2) Empty all fluid from the machine.
- 3) Add cleaning solution to the tank.

- 4) Connect the product to power and allow it to warm up.
- 5) Run the product in a well-ventilated area until the tank is empty. Do not allow the pump to run dry.
- 6) Refill with fog fluid to continue using the H-IP20V. Run the machine briefly to clear any cleaning solution from the pump and heater.
- 7) Excessive dust, fluid residue and dirt will degrade performance and cause overheating. Remove dust from air vents with air compressor, vacuum or soft brush. The casing could be cleaned by the damp cloth.
- Test-run your TOPCAT®H-IP20V on a monthly basis to achieve the best performance.

#### 6.3 Storage

Before storing the machine, clean it as described in the cleaning procedure above; however, only follow steps 1 through 5. Do not refill the tank with fog fluid if storing the machine. Cleaning the system prior to storage will help prevent any particles from condensing inside the pump or heater while not in use.

