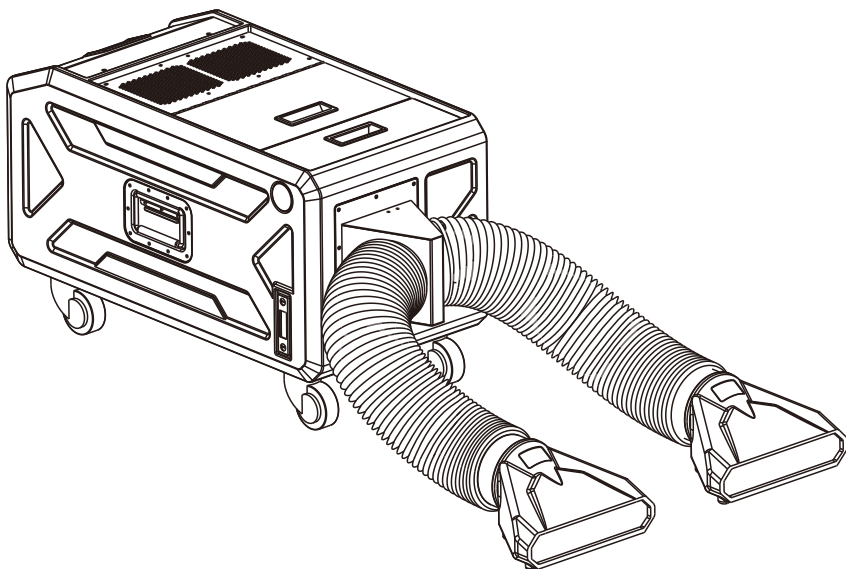


X-FORCE

by DJPOWER



X-SW3000 USER MANUAL

AQUA LOW FOG MACHINE

GUANGZHOU DJPOWER ELECTRONIC TECHNOLOGY CO.,LTD

1 BEFORE YOU BEGIN

1.1 What Is Included

- X-SW3000 Machine ×1
- Power Cord ×1
- W-2 Wireless Remote ×1
- Diversion Nozzle ×2
- Diversion Hose ×2
- Jumper Hose×1

1.2 Unpacking Instructions

Carefully unpack and check that the items are all in the package and intact.
If the carton or any part appears to be damaged or missing during transportation, contact the carrier or distributor immediately and return in original package for inspection.

1.3 Symbols

Symbol	Meaning
	Caution Critical installation, configuration and operation instructions. Failure to follow these instructions may result in product malfunction or personal injury.
	Important Important installation or configuration information. Failure to comply with the instructions may lead to product malfunction.
	Information Useful information.

1.4 Disclaimer

The information and specifications contained in this User Manual are subject to change without notice. DJPOWER assumes no responsibility or liability for any errors or omissions and reserves the right to revise this manual at any time. If you find any errors or inaccuracies in this manual, we would appreciate it if you would let us know. This helps us to further improve the user manual.
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1.5 Safety Notes

Read the following Safety Notes carefully before operating the machine. The Note includes important safety information about installation, usage, and maintenance.

1.5.1 Personal Safety

- Always connect the product to a grounded circuit to avoid the risk of electrocution.
- Do not touch the nozzle or machine surface during operation, as they become extremely hot.
- CAUTION: Risk of slipping! Condensation on the machine's base can create wet floors around it.
- Keep children away from the machine.
- Eye protection is always required when operating the machine closely.

1.5.2 Mounting and Rigging

- Operate the machine only on a flat, level, and hard surface to ensure stability and safety.
- This machine can be used both indoors and outdoors, but DO NOT immerse it in water.

- CAUTION: When relocating the machine between extreme temperature environments (e.g., cold / dry to warm / humid), always allow it to acclimate to ambient conditions before power connection to prevent condensation-induced electrical hazards and ensure no flammable materials are nearby during operation.
- DO NOT install the machine on flammable surfaces (e.g., linoleum, carpet, wood, paper, cardboard, plastic, or similar materials).
- Always operate the machine in the well-ventilated area with minimum 50 cm clearance on all sides.
- Ensure all ventilation slots and openings on the machine housing remain unobstructed.



- All machines undergo a water filling test before leaving DJPOWER factory. Although the water tank has been drained after the test, a small amount of residual water may remain inside the tank, which is normal and does not affect normal use.



- The machine must remain upright at all times during transport. Do not turn it upside down or lay it in reverse orientation, as residual water may leak from the tank and damage the machines

1.5.3 Power and Wiring

- Always connect the machine to the correct rated voltage.
- Make sure the power cord is not crimped or damaged.
- Never connect this product to a dimmer control or rheostat.
- Never disconnect the product from power cord by pulling or tugging on the cord.
- To avoid unnecessary energy consumption and extend the machine's service life, completely disconnect the equipment from the power supply when not in use by either switching off the circuit breaker or unplugging the power cord.

1.5.4 Operation

- Do not operate the product if any damage is observed to the machine housing or cables. Immediately contact authorized technician to replace damaged components.
- Keep flammable materials away from it during operation.
- Do not cover or block the nozzle during operation.
- Do not use the machine as a space heater.
- Never carry the machine by the power cord or any moving parts. Always use the handles.
- Before transporting the machine, ensure all fluid is drained and the tank is completely empty.
- The maximum ambient temperature (Ta) is 104 °F (40 °C). Do not operate the product at higher temperatures.
- Always disconnect the machine from the power source before cleaning.
- This machine contains no user-serviceable parts. Any reference to servicing in this User Manual will only apply to properly trained and certified technicians. Unauthorized disassembly or modification may cause damage or malfunction.
- If a serious malfunction occurs during operation, stop using it immediately.
- Please use DJPOWER professional fluid PRO-SW / PRO-A and Water.



- Keep this User Manual for future use. If you sell the product, be sure that the purchaser receives this document.

2 INTRODUCTION

2.1 Description

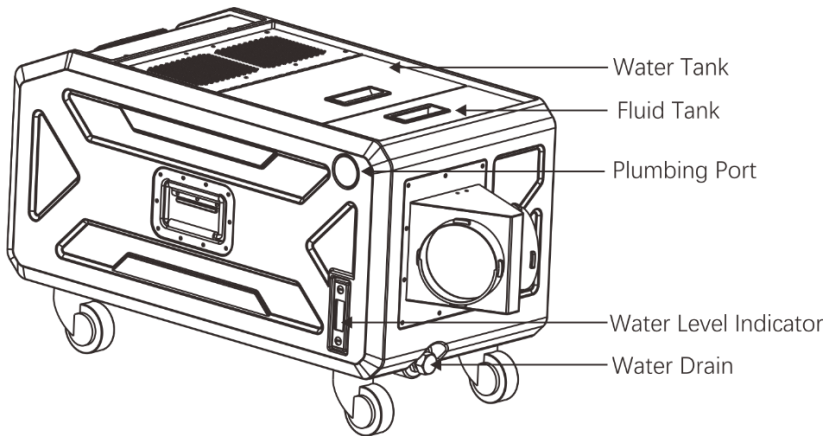
The X-SW3000 machine utilizes ultrasonic atomization technology, eliminating the need for dry ice while producing dense, low-lying fog. Its high-strength composite chassis combines compact dimensions with lightweight durability and corrosion resistance. Its auto-replenishing atomization chamber enables continuous operation, supported by water-level control system that ensures fog output stability. It is ideally suited for large-scale venues such as nightclubs, major stage productions, and product launch events.

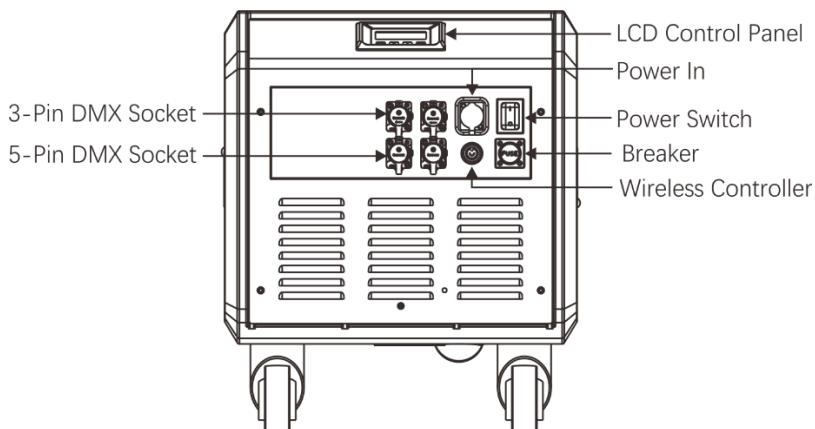
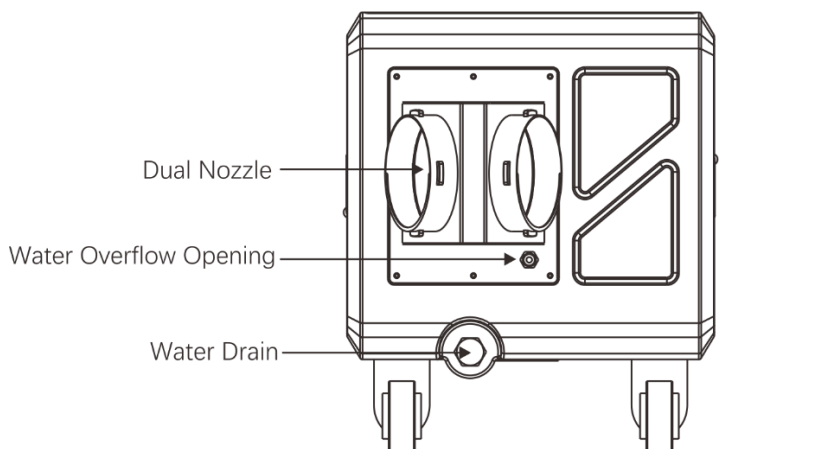
2.2 Features

- Rain-proof and dust-proof structural design, with IP53 rating, suitable for outdoor use.
- Triple atomizer design delivers better low-lying fog diffusion effect;
- Automatic water replenishment for auto-refilling, enabling continuous operation;
- Integrated backup water tank ensures uninterrupted water supply to the atomization chamber;
- The optimized airflow system extends smoke dispersion range while ensuring uniform coverage;
- Adjustable output for precise environmental adaptation;
- Advanced No-Fluid protection;
- Advanced Low-Water Protection;
- Built-in LCD control supported;
- Upgraded Drain Port to prevent leaks.

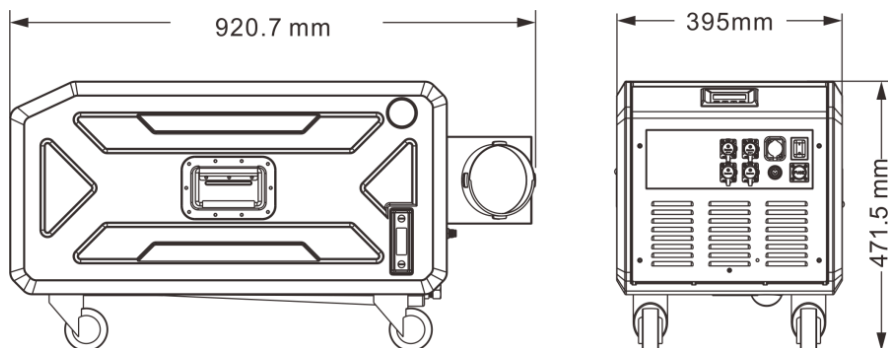
Note: The actual effect may be affected by the operational conditions.

2.3 Product Overview





2.4 Product Dimensions



3 TECHNICAL SPECIFICATIONS

	Input Voltage & Rate	220-240 V, 50/60 Hz
AC Power	Current Limiter Type	Breaker
	Current Limiter Specifications	16 A, 250 V
	Total Power Consumption	3000 W
Heating	Heat-Up Time	Appr. 3-5 min
Atomizer	Total Power Consumption	900 W
	Unit Quantity	3 pc
	Power Consumption of Each Unit	300 W
	Adjustable Output	√
	Adjustable Range	High, Medium, Low
Capacity	Fluid Tank Capacity	3 L
	Water Tank Capacity	28 L
IP Rating	IP Rating	IP53
Output	Adjustable Volume	√
	Volume Adjustment Level/Range	1-100%
	Max Output Volume	Appr. 15000cuft / min
	Max Coverage	Appr. 300 m ²
	Fluid Consumption @ Full volume	Appr. 25 min/L
	Continuous Output	√
	Max Continuous Output Level	100%
	Fully-loaded Cumulative Output Duration @ Full volume	Appr. 100.0 min
Features	Physical Thermostat	√
	Electronic Thermo-Control	√
	Adjustable Output	√
	Adjustable Fan Speed	√
	No-Fluid Protection	√
Control	On-device Manual Control	LCD control panel
	Wireless Control	W-2
	Wired Control	×
	Control Protocol	DMX-512
	DMX Channel Range	3

	Data Connectors	3- and 5-pin XLR
Accessory	Diversion Hose	3.3 m, 125mm (5 inch)×2
	Diversion Nozzle	125mm (5 inch)×2
Consumable	Consumable	PRO-SW or PRO-A and Water
Weight & Dimensions	Net Weight	39.2 kg
	Gross Weight	43.5 kg
	Machine Dimensions	921× 395 × 472 mm
	Packing Dimensions	967 × 461 × 524 mm

4 SETUP

4.1 AC Power

The machine has a fixed voltage power supply and can work with an input voltage of AC 220 V-240 V, 50/60 Hz, depending on the specific model.

To determine the machine's power requirements (circuit breaker or fuse), refer to the values listed on the machine panel label or to the machine specification sheet. The listed current rating indicates the machine's average current draw under normal conditions.



Always connect the machine to a protected electrical circuit (circuit breaker or fuse). Make sure the machine is connected to a grounded power plug to prevent electric shock hazards.



Never connect the product to a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel serves only as a 0 to 100% switch.

4.2 AC Plug

The X-SW3000 comes with a power cord terminated with a lockable power connector on one end. The other end is

- CN plug (CN market, etc.)
- EU plug (EU market, etc.)
- US plug (US market, etc.)

If the supplied power cord is not fitted with a plug or if you need to change the plug, please refer to the following table for proper plug installation:

	Wire (U.S.)	Wire (Europe)
AC Live	Black	Brown
AC Neutral	White	Blue
AC Ground	Green / Yellow	Green / Yellow

4.3 Resetting the Breaker

This product is equipped with a re-settable breaker. If the breaker trips, the machine will automatically disconnect from the power supply.

- Disconnect the machine from the power source.
- Allow the machine to cool down for 15 minutes.
- After 15 minutes, you may attempt to reset the breaker by pressing the button manually.
- Reconnect the machine to the power supply and resume normal operation by following the recommended usage.

4.4 DMX Linking

The X-SW3000 supports both 3-pin and 5-pin DMX connections to the DMX controller. It can be integrated into a DMX network with other compatible devices while maintaining individual control. Instructions for connecting and configuring this product for DMX operation are in the User Manual.

4.5 Mounting

Before mounting the machine, read and follow the safety recommendations indicated in the Safety Notes.

4.5.1 Orientation

For safety reasons, we do not recommend other installation methods. Operate the machine on a flat, level hard only and make sure there is adequate room for ventilation, configuration, and maintenance.

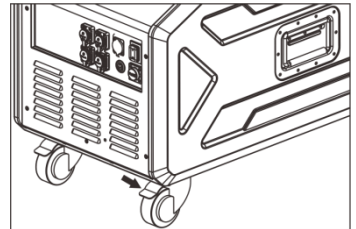
4.5.2 Rigging

DJPOWER recommends following general guidelines for machine installation:

- Before deciding on a location for the product, make sure there is easy access to the product for maintenance and programming purposes.
- Make sure that the structure or surface onto which you are mounting the product can support the product's weight (see the Technical Specifications).
- When floor-mounted, make sure that the machine and cables are away from people and vehicles.
-

4.5.3 Installing

1. The X-SW3000 is equipped with coordinated wheels for smooth mobility, featuring locking mechanisms on diagonal wheels for stationing. Simply press down the locks to secure the unit in position and prevent sliding, then press them in the opposite direction to release if relocation is needed.
-
2. With the power switch in the OFF position, engage the power connector by inserting and clockwise-rotating (10°) the male plug into the machine's female receptacle until fully secured.
3. Attach the adjustable diversion tube to the machine's output port, extending or retracting the tube as required by time.
4. Please fill the fluid tank with DJPOWER PRO-SW / PRO-A / PRO-C professional fluid and securely tighten the tank lid without overfilling.



- Due to the large size of the machine, do not fix the machine on a slope.
-

5 OPERATION

5.1 Preparing for Operation

- After verifying the machine and all accessories are undamaged and complete, place the machine on a stable and level surface.
- Fill the water into water tank when powering off. The capacity of water tank is 28 L.
- Always connect the power cord to a properly grounded outlet. Before powering on, make sure that it is connected with the rated voltage.
- Turn on the machine, it will immediately start heating up.

5.2 On-device Control Panel

This LCD screen features selectable Chinese / English display for user convenience.
This control mode requires DMX signal disconnection (it becomes invalid when DMX signal is connected).
When operating the control panel, please use the four buttons below the LCD display:

Button	Function
<MENU>	Switch menu pages to select a function
<TIMER>/▲	Increase the numeric value of current function TIMER starts the timer-controlled operation
<VOLUME>/▼	Decrease the numeric value of current function VOLUME triggers the pump to modify the output volume
<ENTER>	In / Out, reuse "stop" button

5.3 On-device Control Mode & Operation

5.3.1 Programming

- Refer to the "MENU Map" for menu options, including the display interface and selectable values.
- To go to the desired main level, press <MENU> repeatedly until the option shows on the display. This will take you to the first programming level for that option.
- To select an option or value within the current programming level, press <TIMER> or <VOLUME> until the option shows on the display. If there is another programming level, you will see the first option, or you will see the selected value.
- Press <MENU> repeatedly to switch menu pages.
- Press <ENTER>/<STOP> to go back to Standby Page.

5.3.2 Menu Map

	Display	Description	Parameter Range
Starting Page	X-SW3000 Version		
	X-SW3000 AC-230V 50Hz		

Preparing Page	Heating up >>>>>>>>>>	The machine is heating up	
	Ready 2 Low Fog X-SW3000	Heating is complete and ready to work	
	Fog Output: 100%	Press "▲" or "▼" to set fog output of VOLUME mode	1-100%
	Fan Speed: 100%	Press "▲" or "▼" to set fan speed of VOLUME mode	1-100%
	Humidity High	Press "▲" or "▼" to set output humidity of VOLUME mode	OFF / Low / Medium / High
	Timer Interval 10s	Press "▲" or "▼" to set timer interval of TIMER mode	5-200s
	Timer Duration 10s	Press "▲" or "▼" to set timer duration of TIMER mode	5-200s
Setting Page	DMX Address 512	Press "▲" or "▼" to select DMX starting address	1-512
	Fluid Sensor ON	Press "▲" or "▼" to activate / deactivate fluid sensor to turn on/off no-fluid- protection function	ON/OFF
	Auto Run Last Settings ON	Press "▲" or "▼" to set if the machine will automatically run last setting when powering on again	ON/OFF
	Water Level Low Refill Water ON	Press "▲" or "▼" to set if the machine will automatically start Low Water Protection	ON/OFF
	If the water is not fed full for 30 minutes when the function turns on, the water replenishment solenoid valve will be automatically shut down for protection of the solenoid valve. Please restart the machine to resume normal operation.		
Error & Warning Page	Language English	Press "▲" or "▼" to select the language and save by ENTER	Chinese / English
	Water Level Low Refill Water		
	Fog Fluid Low Refill		

5.4 DMX Mode & Operation

The Machine X-SW3000 works with a DMX controller.

- Connect the product to a suitable power outlet.
- Turn the product on.
- Connect a DMX cable from the DMX output of the DMX controller to the DMX input socket on the product.

5.4.1 Starting Address

When selecting a starting DMX address, please consider the number of DMX channels. If you choose too high starting address, you would restrict the access to some of the product's channels.



DJPOWER® X-SW3000 DMX controller has a configurable starting address range of 001-512 and uses 3 DMX channels. Set the maximum address to 510 to maintain control of all channels.



Connect a DMX cable from the DMX output of the DMX controller to the DMX input socket on the product, or press repeatedly "MENU" button until the LCD shows "DMX Address". Press "▲" or "▼" to set desired DMX starting address.

5.4.2 DMX Mode Menu Map

- 5.4.3 When DMX signal is connected, the menu will automatically go to "DMX Address" page, or press "MENU" to enter "DMX Address" page. Press ▲ or ▼ to set DMX channel.

DMX Address
512

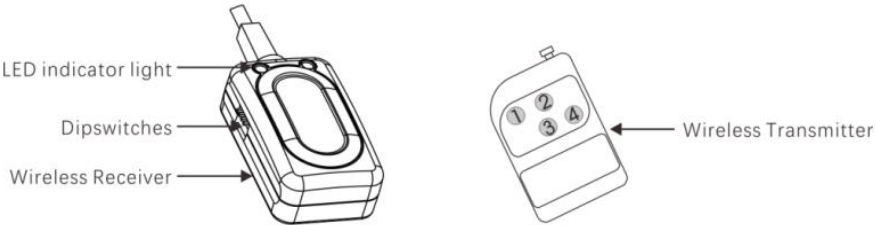
5.4.4 DMX Channel Assignments and Values

Channel	Function	Value	Description
1	Fog Output	000 - 010	OFF
		011 - 255	1-100%
2	Fan Speed	000 - 010	OFF
		011 - 255	1-100%
3	Humidity	000-010	OFF
		011 - 092	Low
		093 -174	Medium
		175-255	High

5.5 Wireless Remote-Control Mode & Operation

- You can control X-SW3000 with the wireless controller W-2 which contains both a transmitter and a receiver. Any one (or more) W-2 transmitter(s) will work directly with any one (or more) W-2 receiver(s), no pairing procedure is required. You may control up to 4 independent X-SW3000 or

many more if you run them simultaneously. See the below instructions on setting up your X-SW3000 to operate with the W-2.

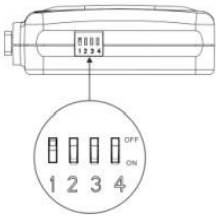


- Plug the wired receiver into the fog machine 5-pin port labeled "Wireless Controller". The red LED indicator will be on when the transmitter is successfully connected. There is no any reaction in the green LED indicator.

Ready 2 Low Fog
X-SW3000

- There are 4 buttons on the wireless remote transmitter which act as triggers. Each button can be assigned to different X-SW3000. You may only choose 1 dip switch on each receiver. See the below configuration options for setting the receivers to operate with the transmitter remote:

Mode	Dipswitches
CH1	1 = On, 2-4 = Off
CH1, CH2	1, 2 = On, 3,4 = Off
CH1, CH2, CH3	1, 2, 3 = On, 4 = Off
CH1, CH2, CH3, CH4	1, 2, 3, 4 = On
...	...



Press the button, the X-SW3000 screen displays as follows:

Fog Output 100%
Fan Speed 100%

Press the button again, the screen displays as follows:

Ready 2 Low Fog
X-SW3000

5.6 Auto Run Last Settings

If the machine is shut off while it is operating at standalone mode (On-device & Wireless control), the "Auto Run Last Setting" will allow the machine to recover its last same operating status when the unit is powered on again without pressing any button.



- **Shut off:** Get disconnected from power source, or turn off the power switch
- **Power on:** Get connected with power source, or turn on the power switch

5.7 Fluid Sensor

This machine equipped software-based fluid sensor to detect whether there is fluid inside tube so as to protect the pump from being damaged. Turn on the "Fluid Sensor" to activate "No Fluid Protection" function.

Fluid Sensor
ON

5.7.1 Trigger "No-Fluid Protection"

During operation, if the system detects no fluid in the tubing for 90 consecutive seconds, it will activate "no-fluid protection" - the pump shuts down and the display shows a flashing warning screen.

Fog Fluid Low
Refill

When this warning message shows up, the machine will stop working but the LCD is still operable, only keep flickering.

5.7.2 Clear "No-Fluid Protection" Warning

When the machine is under the no-fluid protection, there are three ways to clear the warning after refilling the fluid:

- Press <STOP> first, then press <VOLUME> to restart the machine, the warning will clear once the fluid is pumped into the tube.
- Under the DMX control mode, first push Channel 1's fader down to the OFF position, then raise it to the ON position to resume normal operation.
- Turn off "Fluid Sensor" in the menu.

The LCD will keep flickering whenever it shows the warning message or regular operation menu pages until the fluid is finally pumped into tube and sensed by software.

5.8 Low Water Protection

When the water level in the tank is low, the LCD will flicker and show the warning message as follows:

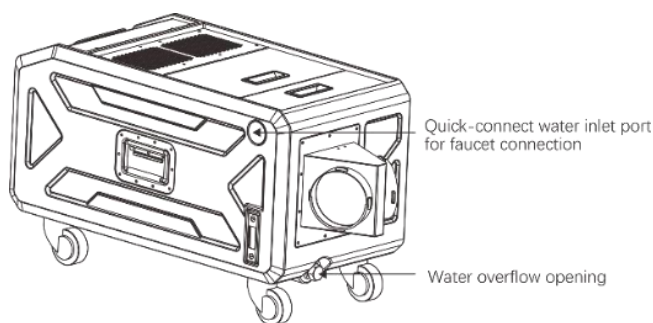
Water Level Low
Refill Water



After showing up the warning message, the machine can still run for another 10 minutes with remaining water in the tank, then shut off. Filling water into the tank by either opening the lid on the top, or through the water auto-refill inlet.



When the water tank is overfilled, excess water will discharge through the overflow outlet.



The machine allows water refilling during operation without fog leakage.



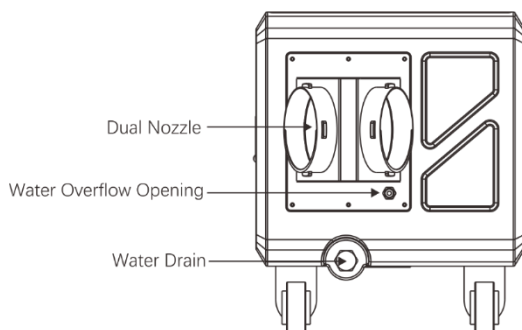
Water auto-refill: please use jumper hose (thread specification: inner thread 6 points) to prevent water overflow.

- Water overflow opening

When the unit operates outdoors in rainy weather, rainwater will flow into the built-in water tank through the air duct. Once the water tank reaches the maximum capacity, excess water will automatically drain via the overflow outlet to prevent the tank from overflowing.

- Water Drain

Before long-term shutdown and storage, please open the drain outlet to completely empty any residual water from the tank. Standing residual water will cause limescale buildup and corrode the tank housing.



6 TECHNICAL INFORMATION

6.1 Maintenance

To prevent clogging in the X-SW3000, after every 40 hours of continuous operation, use a detergent composed of 35% vinegar and 65% distilled water through the system and fog 10-15 times after heating up to prevent the accumulation of particulate matter in the heating element.

The recommended cleaning procedure is as follows:

- 1) Unplug the product from power.
- 2) Empty all fluid from the machine.
- 3) Add cleaning solution to the tank.
- 4) Connect the product to power and allow it to heat up.
- 5) Run the product in a well-ventilated area until the tank is empty. Do not allow the pump to run dry.
- 6) Refill with fog fluid to continue using the X-SW3000. Run the machine briefly to clear any cleaning solution from the pump and heater.
- 7) Excessive dust, fluid residue and dirt will degrade performance and cause overheating. Remove dust from air vents with air compressor, vacuum or soft brush. The casing could be cleaned by the damp cloth.



Test-run your DJPOWER® X-SW3000 on a monthly basis to achieve the best performance.

6.2 Storage

6.2.1 Machine Storage

Before storing the machine, clean it as described in the cleaning procedure above; however, only follow steps 1 through 5. Do not refill the tank with fog fluid if storing the machine. Cleaning the system prior to storage will help prevent any particles from condensing inside the pump or heater while not in use.

6.3 Trouble Shooting

Errors	Symptom	Potential Cause	Remedies
No fluid	Refer to "MENU MAP" chapter for more information	No fluid	Refill fluid
		Fluid pump error	Contact service
Low water	Refer to "MENU MAP" chapter for more information	Low water	Refill water
		Water pump error	Contact service
Heat failure	Refer to "MENU MAP" chapter for more information	Heating Error	Contact service

